

Hearing Aid Guide

Earmould

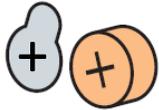


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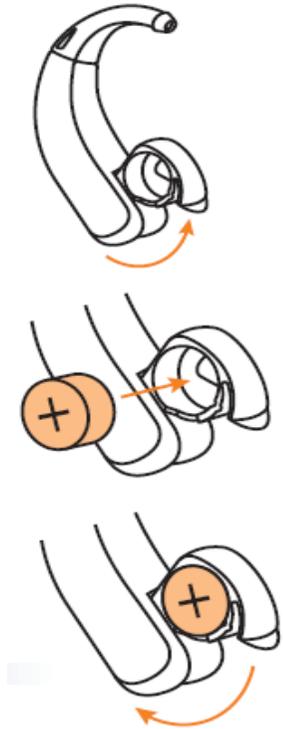
Changing the battery

1. Open the battery door.



2. Remove coloured sticker from new battery, place battery in drawer with + symbol on battery + side up.

3. Close battery door.



To switch it on and off

To turn the hearing aid on, close the battery door.

on



To turn the hearing aid off, partially open the battery door.

off



Poor sound quality;

- * Check your mould for moisture, or blockages of wax or debris. Remove the mould and wash it in warm soapy water.
- * Check the tube for bends or breaks. Replace if necessary.
- * Otherwise go to the hearing aid drop ins or contact SARC for an appointment. (see the back page for contact details)
- * Have your ears checked by your GP for wax or infection

My hearing aid whistles when it is in my ear;

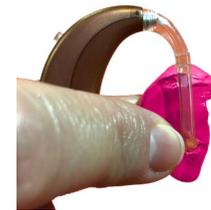
- * Check that your mould is inserted correctly. The tube should sit 'flush' against the side of your ear. Ask SARC for advice if you have difficulty fitting your mould. SARC will train you how to put it in.
- * Check to see whether the mould is loose or damaged. Moulds need replacing from time to time due to 'wear and tear'. Also over a period of time your ear can change shape.
- * Have your ears checked by your G.P. for wax or infection.
- * Please note that it is perfectly normal for a hearing aid to whistle when it is not in the ear, or when you cover your ear and hearing aid with your hand.

Troubleshooting guide for hearing aids with moulds

No sound;

- * Check that the battery is the right way round. Replace the battery, preferably with one from a new packet.
- * If your hearing aid has programmes, it may be on the wrong programme or may be muted. Open and close your battery compartment to reset.
- * Separate the hearing aid from the mould as though for cleaning. Switch the aid on and close your hand over the aid. If the aid now whistles there may be a blockage in the mould. Wash the mould and tube together in warm soapy water.
- * If the hearing aid still does not work you will need to make an appointment to have the hearing aid repaired. See your NHS hearing aid brown book and contact either - Audiology 01908 995199 or Adult Hearing Service 01908 725330.

How to fit hearing aids with an earmould



Hold the earmould at the back with your finger and thumb. Your hearing aids are marked red for the right ear



Put the part that goes down the ear canal into position.



Use your other hand to pull down your earlobe. Push the earmould firmly into the 'bowl' of your ear, and place the hearing aid behind your ear.



Correctly fitted aid.



Incorrectly fitted aid; the top part of the earmould isn't tucked into the top of the bowl of the ear. If your hearing aid isn't fitted correctly, it may whistle or your ear may become painful.

How to clean your earmould

Gently pull the soft tubing off the hooked part of the hearing aid. If the tube is too hard to get off, it will need to be retubed. Don't pull the tubing out of the earmould as you won't get it back in.



Wash the earmould and tube in warm, soapy water to remove any wax. Rinse it well, shake it or blow down the tubing to clear any water and leave it to dry overnight. Then push the tubing back on to the hearing aid.



General maintenance

- * Every 6 months your tube should be changed for a new one.
- * If you are able to change it yourself, please order your tubes from SARC.
- * If you would like to learn how to change your tubes, please contact SARC for training.
- * If you are unable to change it yourself, go to one of the drop ins below or contact SARC for an appointment

1st Thursday of every month,
from 10.30am - 12.30pm,
The Olney Centre, High Street, Olney MK46 4EF

1st Friday of every month,
from 2.00pm - 4.00pm,
Stony Stratford Community Church,
Cofferidge Close, Stony Stratford MK11 1BY

2nd Friday of every month,
from 2.00pm - 4.00pm,
West Bletchley Council,
221 Whaddon Way, Bletchley MK3 7DZ

- * Batteries can be collected from many Milton Keynes G.P. surgeries. Please see the list from SARC. Please recycle your old batteries.